

HydroPool Communication Bulletin

Date of Issue: 02/26/2024

Affected Model: All with Gecko pack

Affected Region: All

Region to be distributed: All

DEPARTMENT OF ISSUANCE: TECHNICAL SUPPORT

SUBJECT: 12V Lights not working with a V3 spa pack

Please distribute this memo to your applicable staff members and have them initial once reviewed and forwarded to the next party.

SYNOPSIS: With the switch of packs from V2 (using “12V” lights) to the V3 packs (using “DC” lights), there may be instances of the lights not working upon reconnection.

INSTRUCTIONS:

You need to ensure you have the **current** power cord for the DCU installed.

(Check the BOM to make sure. Order it if not on the BOM).

It *will* work with the existing Blue DCU.

Current Power Cord



If it installed and the lights are not working, or if you order and install it and the lights are not working, remove the connection from the pack and cut the wires.

Splice the wires back together connecting black to white, and white to black.

This is the recommended solution.

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Another solution – without any splicing of wires - is to order the new power cord, the new DCU and the number of adapters needed for each harness that plugs into the DCU.

This solution is cost prohibitive and while it will work, it is not the recommended one.

New power cable.

New DCU.

Series of adapters to plug in old lights and harnesses into the new DCU.



2025055 - Cable V3 DCU



5535172 - DC
DCU Unfused
Ser LT 2022



2025074 - DC to AC Adaptor

Thank you,
Tech Support